

2006 Well-Being/AFAP

Title: Drive-Up Mail Box at the Post Office

SCOPE:

The Ft. Richardson Post Office does not have a drive up mail box like most post offices. Provide one would assist young families with children and handicapped members of the community so that they would not have to deal with steps, especially in winter dark and bad weather. It is important that this box have a late pick-up of 1715 or 1730 so that mail goes out in the same day. This would better serve soldiers too at the end of their duty too. If this is not possible can the pick-up time for the box on 5th be moved to 1730?

RECOMMENDATIONS:

Provide a drive-up mail box with a 1730 pick-up or change the pick up time on the one on 5th by the COC.

The council voted not to request moving the existing drive up box located by the child care center but rather explore the real issue of changing the pick-up time.

2006 Well-Being/AFAP

Title: Clothing and Sales

SCOPE:

Every time we go to AAFES clothing and sales there is never the military clothing in stock in popular sizes. They need to carry larger sizes, and more Army clothing and under Armor Gear.

RECOMMENDATIONS:

Cold gear (under armor clothes) with out waiting three weeks to receive the item you have to special order. Over order the larger sizes have a good supply cold gear (long johns etc...) If it takes three months for supply to come in; order cold gear in August to come in by winter. Need issue/non-issued items.

Closed - Resolved

2006 Well-Being/AFAP

Title: Warrior Zone

SCOPE:

Computer Games; some of the games on the computers at the Warrior Zone have Third Grade math or Pre-School Stuff. Maybe if you had games that were more toward our age groups it would be better.

RECOMMENDATIONS:

Order games, maybe newer Games like Laura Croft Tomb Raider or Halo. (& CPO)

Complete

2006 Well-Being/AFAP

Title: Satellite TV Availability

SCOPE:

To date, soldiers and family members that live on Ft. Richardson in housing that contains multiple units are not able to have satellite television installed. According to ACS Communications, an approval for installation must be obtained from the housing authority and the Post Commander. The lack of satellite availability restricts community member choices for entertainment.

RECOMMENDATIONS:

1. Obtain appropriate authorization through a satellite provider and the Post or Garrison Commander.
2. Advertise the availability of satellite TV.
3. Initiate immediate installation of satellite services

Complete

2006 Well-Being/AFAP

Title: Vet services

SCOPE:

It is extremely difficult to get an appointment to keep your pet up to speed with their physical and required vaccinations. During a deployment of soldier, and a spouse that works full-time, it is even that much more difficult to remember to call back when the vets office appointment book opens "another week up in 2 weeks?? To seek services off post is very pricey.

RECOMMENDATIONS:

Evening hours held 2 x months 7-9p.m., Or perhaps 2 Saturdays per month?

Complete

2006 Well-Being/AFAP

Title: Water Aerobics

SCOPE:

Water Aerobics is only offered from 9:00 am-10:00am Monday – Friday which is fine for people that don't have to work during the day.

RECOMMENDATIONS:

I would like to see a class (water aerobics) offered at either 1700 or 1800 at least three days a week.

Complete

2006 Well-Being/AFAP

Title: Fences

SCOPE:

There are a number of residents on post that have chain-link fences when residents move in. At the same time, there are a number of residents that have a partial fence or none at all. If the resident wants a fence, they are then forced to go through the approval process to get permission to install a fence or partial fence and in addition have to payout of pocket for the fence and its installation. Soldiers face enough cost when PCSing, they do not need more. In fact, all yards should be fenced, as it provides the residents with an area of their own-and not a joint yard with all neighbors (the neighbors' dogs, toys, etc.).

RECOMMENDATIONS:

If a yard already has a partial fence, the government should install the remaining fencing required to complete the yard. In fact, all yards should be fenced, as it provides the residents with an area of their own-and not a joint yard with all the neighbors.

Issue deferred as the DPW representative was not present.

2006 Well-Being/AFAP

Title: Damages Housing Conditions on FRA

SCOPE:

There are a number of quarters that have been damaged at some point in the past (due to fire, etc.) that families are currently living in. In these quarters, burnt beams are visible to the residents, as well as, various pipes being unwrapped and unlabeled.

RECOMMENDATIONS:

These quarters should be vacated and fully repaired to today's standards. Once that is accomplished, the quarters would then be able to once again be occupied.

Issue deferred as the DPW representative was not present.

2006 Well-Being/AFAP

Title: Cold Weather Plugs-in Housing Areas

SCOPE:

Residents that moved on post this past summer (2005) were told that the plug-ins would not be functioning for the winter. Residents were told my members of the housing office that plugging their vehicles in is not an issue at FRA and that it simply does not need to be done. Some of the plugs-ins in the housing areas are still functioning-but not all. Residents are forced to purchased extra long extension cords and run them across the sidewalks to their vehicles-this in turn causes a hazard to the residents.

RECOMMENDATIONS:

Either turn off all the plug-ins or turn them all on.

Issue deferred as the DPW representative was not present.

2006 Well-Being/AFAP

Title: No bulletin board at Fort Richardson AAFES Facility

SCOPE:

Ft. Richardson has no "lemon lot" or bulletin boards locally that soldiers can use to buy or sell items. Elmendorf AAFES facilities have such Bulletin Boards at the main BX/PX and at their shoppette facility. These boards are provided in addition to the Elmendorf "lemon lot"; bulletin boards provide at no cost a means for soldiers to buy or sell personal items. Ft. Richardson shoppette has ample space available to support a bulletin board Ft. Richardson shoppette is centrally located on FRA and all users would appreciate this service. I made this recommendation shortly after the shoppette opened. A manager E-mailed me and told me the idea was accepted, but still no board.

RECOMMENDATIONS:

Install an Installation Community Bulletin Board at the Ft. Richardson shoppette. You told me the idea was approved, so let's do it.

Complete

2006 Well-Being/AFAP

Title: Housing Maintenance

SCOPE:

Pipes breaking, heat not working very well, leaks in ceiling plumbing

RECOMMENDATIONS:

I honestly cannot say how to change this except for the fact that the housing that the people live in that submitted their complaints to me is just not comfortable to them. It is the older housing and people want to know when it will be changed. When is the renovation going to take place? What can we do to protect ourselves from the cold weather when the heat decides not to work? Or the toilet in the one bathroom we have gets backed up and no one comes to help us. Please consider these issues as they are serious. Thanks so much.

Issue deferred as the DPW representative was not present.

2006 Well-Being/AFAP

Title: Non-Alcoholic Beer and Wine

SCOPE:

I would like to be able to purchase non-alcoholic beer and wine on post in the Shoppette or Class Six Stores. The Military is always preaching no drinking and driving but does not offer Non-Alcoholic (Alcohol Free) beverages.

RECOMMENDATIONS:

Start getting non-alcoholic beer and wine; Sutter Home Free (alcohol removed) Wine is the name of one wine (Germany has some imported Kelineer {from Guinness} non-alcoholic beer) Shapes (my Miller) Coors Cutters.

Complete